# Identify risky assumptions

### Identify risky assumptions

#### Goals

- Externalise the things that we implicitly believe to be true about our users
- Identify assumptions that, if invalidated, would make it difficult to pivot

## **Anti-goals**

- Focusing on solutions
- Attempting to validate / invalidate assumptions in the room

#### **Pivotal**

- Grab a sharpie and some stickies.
- Looking at profile #1, what did you assume to be true?
- You have 5 minutes to brainstorm silently, one idea per stickie.
- Put your assumptions on the sheet to the right of the specific profile.



## Pro tip

At the top of your stickie write "Assumption."

- Group and dedupe assumptions as a team.
- Refactor or write new stickies.
- Speak only when absolutely necessary.
- You have 5 minutes.



#### **Activity: Assumptions to validate #1**

- Looking at the assumptions you generated, which are the riskiest if invalidated?
- You will have 3 minutes to dot vote as a team.



#### **Define learning goals**

#### Goals

- Assess risk vs. confidence for assumptions across profiles
- Translate high risk + low confidence assumptions into learning goals

## **Anti-goals**

- Deep dives into solutions
- Wordsmithing or bikeshedding

Risk vs. confidence

#### Risk vs. confidence

## When assessing **risk**, ask

- How bad will the outcome be if our assumption is later invalidated?
- Will it profoundly impact the direction of the product?
- Is it a one-way door?

## When assessing confidence, ask

- How sure are we that this assumption is valid?
- How much data do we have?
- How good is our data?



#### **Activity: Risk vs. confidence**

- Move the riskiest assumptions for each user to the left of the canvas.
- We'll go around the room; pick a risky assumption and place it on the canvas.
  Explain why you put it there.
- You may need to move other assumptions to define relative risk and confidence.
- If anyone in the room has questions or disagrees with the placement, discuss until we're roughly aligned.

